

SPATA Terms & Conditions

PAYMENT: A deposit or full payment is required to confirm a reservation. Generally, bookings made more than 60 days in advance will require only a deposit. However, there may be exceptions. Final payment is due not later than 60 days before departure. The date will be specified on your invoice. Bookings made within 60 days of departure require immediate full payment. If deposit was made using a credit card and final payment is not received by the date specified, we will automatically charge the balance due to your credit card. If a credit card was not used and your final payment is not received by the date it was due, we reserve the right to consider this inaction a cancellation.

BAGGAGE HANDLING: Due to space limitations aboard motor coaches and airline restrictions, we urge that only one average-size piece of luggage be brought. Smaller handbags and overnight cases should be carried personally and are subject to airline regulations. You may be required to handle your own baggage if transferring between terminals.

TOUR PRICE DOES NOT INCLUDE: Airport taxes, government fees, September 11th security fee, incidentals, passport/visa fees, or items of a personal nature are not included in the tour price. Airport taxes, government fees and September 11th security fee may range from \$50-\$300 per person.

FUEL SURCHARGES: Fuel surcharges, imposed by the airlines, are valid at time of printing and are included in the price of your tour. If fuel surcharges change prior to your departure date, you may be assessed an additional amount.

GOVERNMENT TAXES AND OTHER FEES: All prices are initially presented excluding airport taxes, government fees and the September 11th Security Fee which can total from \$50-\$300. Port charges on cruises are not included unless specifically listed as included. SPATA is not permitted to collect certain taxes. These taxes or fees must be paid directly to local authorities. The tour price, fuel surcharges, handling fees, and other taxes and fees will display as separate line items on your invoice.

GRATUITIES: Gratuities for the tour director, hosts, local guides, drivers and all cruise staff are not included and are at the discretion of the individual traveler.

PASSPORTS/VISAS: A valid photo ID is required at time of check-in for all domestic and international flights. Each passenger must have a valid passport or proof of citizenship to travel outside the United States. Many countries require that a visitor's passport be valid for up to six months beyond the date of return from their country. Non-U.S. citizens should contact the consulate of the country they are traveling to for entry requirements and necessary documentation. SPATA will tell you when a visa is needed for U.S. citizens only. All members are responsible for their own documentation and visas where applicable. Select countries require additional documentation for children under the age of 18 years traveling with only one parent. For the latest information, log on to the consulate websites of the countries you are traveling to. **Note:** Due to airline security measures, your passport name must exactly match your airline ticket name and your tour reservation name or you may be denied aircraft boarding. It can cost up to \$200 per ticket to re-issue your ticket for a name spelling or change.

OPTIONAL TOURS: Prior to your departure from home, you will receive information about optional tours available for purchase during your tour. SPATA has reviewed these tours and the companies operating them for appropriateness and quality. Generally, you should sign up for the optional tours you wish to take at the start of your tour. You are under no obligation

whatsoever to participate.

Travelers Requiring Special Assistance: Any disability requiring special attention should be reported to SPATA at the time the reservation is made. SPATA will make reasonable attempts to accommodate the special needs of travelers, but is not responsible for any denial of services by carriers, hotels, and other independent suppliers. We regret that we cannot provide individual assistance to a tour member for walking, dining, getting on and off motor coaches and other transportation vehicles, or other personal needs. Travelers who need such assistance must be accompanied by a qualified companion.

Cancellation Penalties: If you must cancel your reservation, the effective date of the cancellation will be the first weekday your cancellation notice is received, either by fax, overnight courier, mail or via our email. Cancellation charges are based upon how long before your departure date the cancellation notification is received. The charges are as follows; and calculated at the applicable percentage of the total tour price:

TOUR/NON-CRUISE	Penalty
61 days or more	5%
<i>(To a max of \$50 per person)</i>	
46 to 60 days	10%
31 to 45 days	20%
15 to 30 days	40%
8 to 14 days	50%
0 to 7 days & no show	100%

Responsibility: SPATA acts as a sales agent for any airlines, issuer of air or other tickets, hotels, car rental companies, cruise lines, transfer companies, sightseeing companies, or other service providers named on your ticket, other travel documents, or your itinerary ("Suppliers"). SPATA is not responsible for acts or omissions of the Suppliers or their failure to provide services or adhere to their own schedules. SPATA assumes no responsibility for, and shall not be liable for, any refund, personal injury, property damage (including damaged baggage), or other loss (including lost baggage), accident, delay, inconvenience, or irregularity which may be caused by: (1) any defaults, wrongful or negligent acts, or omissions of the Suppliers; (2) any defect in or failure of any vehicle, craft, equipment, or instrumentality owned, operated, or otherwise used or provided by the Suppliers; (3) any force majeure, including but not limited to, acts of God, war or terrorism; or (4) any wrongful or negligent acts or omissions on the part of any other party not under SPATA control. SPATA has no special knowledge regarding the financial condition of the Suppliers, unsafe conditions, health hazards, weather hazards, or climate extremes at locations to which you may travel. For information concerning possible dangers at destinations, SPATA recommends contacting the Travel Warnings Section of the U.S. State Department at (202) 647-5225 or www.travel.state.gov. For medical information, SPATA recommends contacting the Centers for Disease Control at (877) FYI-TRIP or www.cdc.gov/travel. You assume full and complete responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s), and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination(s). You hereby release SPATA from all claims arising out of anything covered by this paragraph.

Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to this Tour Agreement, to the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be settled solely and exclusively by binding arbitration in New Jersey in accordance with the rules of the American Arbitration Association then existent. We are not responsible for typographical errors and omissions. These tour conditions apply to SPATA.